

SERVICES

PROVIDED

- >> **PERSONALISED MEDICAL TRANSPORT**
TO DOCTORS, HOSPITALS, REHAB AND OTHER HEALTH PROFESSIONALS
- >> **COMMUNITY ENGAGEMENT**
MEETING & WORKING WITH LOCAL COMMUNITY GROUPS TO FACILITATE TRANSPORT AND SERVICE NEEDS
- >> **SHOPPING AND SOCIALS**
DOOR TO DOOR PICK UP FOR A VARIETY OF SHOPPING AND SOCIAL OUTINGS
- >> **SOCIAL SUPPORT**
FLEXIBLE SERVICES SUPPORTING SOCIAL PARTICIPATION AND INDEPENDENT LIVING, INCLUDING ONE-TO-ONE ASSISTANCE.
- >> **VISITING VOUCHERS**
TO ASSIST WITH VISITING LOVED ONES & ATTENDING SUPPORT GROUPS .
- >> **WAR VETERANS TRANSPORT**
FOR ALL DVA CARD HOLDER APPOINTMENTS
- >> **TRAVEL TRAINING**
FREE TRAVEL TRAINING AND MENTORING TO BUILD CONFIDENCE USING PUBLIC TRANSPORT - for all ages
- >> **DRIVING ASSISTANCE**
SPECIALISED DRIVER TRAINING AT YOUR OWN PACE WITH QUALIFIED INSTRUCTORS
- >> **HOME CARE PACKAGE SERVICES**
SHOWERING, DRESSING, FOOD PREPARATION DOMESTIC ASSISTANCE, LAUNDRY
- >> **NDIS SUPPORT SERVICES**
INDIVIDUAL & GROUP OUTINGS, ACCESS TO COMMUNITY, SKILLS DEVELOPMENT,
- >> **SUBSIDISED YOUTH TRANSPORT**
PROVIDING BUS HIRE SUBSIDIES FOR YOUTH AGED 12- 20

HOW

DO I ACCESS SERVICE?

Call your local
HART Services branch office

**Lismore, Casino,
Coraki & Nimbin**

02 6628 6000

**Kyogle & Woodenbong
02 6632 3751**

www.hartservices.org.au

HART Services is an inclusive organisation that believes in equality of service. We are mindful of the needs of all in our community, welcoming clients who are Aboriginal & Torres Strait Islander, from the LGBTI community or from non English speaking backgrounds.

Funded by



Australian Government
Department of Health



hart

services

Home Assistance and

Regional Transport Services

ABOUT OUR SERVICES



ABOUT US

Home Assistance & Regional Transport Services is a diverse not for profit, non-government organisation that has been operating for more than 30 years. We are highly engaged with local and regional communities and deliver quality, person-centred services.

HART facilitates independence, health, wellbeing and social participation with a focus on older people, people with varied abilities, youth and special needs groups.

We pride ourselves in being an inclusive organisation that embraces diversity and creates active pathways.

HART provides services funded through the Australian Government Commonwealth Home Support Programme (CHSP) as well as more complex care through Home Care Packages (HCP).

HART Services is also a registered NDIS Services provider.

FEES & CHARGES

- CHSP Service Users are asked to make a nominated contribution, this is discussed when you are arranging your booking.

CHSP Services include:
Medical Transport
Shopping and Social outings
Social Support

- Fees for HCP Services are discussed and fully documented in a budget before services commence.
- Travel Training is a free service.
- NDIS Services are charged in accordance with the NDIS pricing schedule.



SERVICE

CONTACTS

Medical Transport

Lismore, Casino, Coraki
& Nimbin area.....02 6628 6000
Kyogle & Woodenbong.....02 6632 3751

Shopping & Social Outing

Bus Service.....02 6628 0127

Social Support.....02 6628 0265

Community

Engagement.....02 6628 0260

Home Care

Packages.....02 6628 6000

Travel Training.....0468 951 007

Driving Assistance.....0468 951 007

Youth Transport.....02 6628 0127